

## **APPENDIX A: DESIGN AND FUNCTIONALITY CHANGES**

### **Preventing Underage Users**

1. Browse function - limit to 68 years and below.
2. MySpace will implement “age locking” for existing profiles such that members will be allowed to change their ages only once above or below the 18 year old threshold. Once changed across this threshold, under 18 members will be locked into the age they provided while 18 and older members will be able to make changes to their age as long as they remain above the 18 threshold. MySpace will implement “age locking” for new profiles such that under 18 members will be locked into the age they provide at sign-up while 18 and older members will be able to make changes to their age as long as they remain above the 18 threshold.

### **Protecting Younger Users from Inappropriate Contact**

1. Users able to restrict friend requests to only those who know their email address or last name.
2. “Friend only” group invite mandatory for 14 and 15 year olds.
3. “Friend only” group invite by default for 16 and 17 years olds.
4. Users under 18 can block all users over 18 from contacting them or viewing their profile.
5. Users over 18 will be limited to search in the school section only for high school students graduating in the current or upcoming year.
6. Users over 18 may designate their profiles as private to users under 18, and users under 18 may designate their profiles as private to users over 18.
7. Limit search engine ability to crawl all private profiles.
8. Users under 18 cannot designate themselves as swingers.
9. Users under 16 are automatically assigned a private profile.
10. Users over 18 cannot browse for users under 18.
11. A user cannot browse for users under 16.
12. Users over 18 cannot add users under 16 as friends unless they know the under 16 user's last name or email address.

13. Personally identifiable information removed upon discovery.
14. Users under 18 cannot browse for swingers.
15. MySpace will not allow unregistered visitors to the site to view any search results related to mature areas of the site, profiles that are private to under 18s, or other groups and forums geared toward sexual activity and mature content.
16. MySpace will change the default for under 18 members to require approval for all profile comments.
17. MySpace will remove the ability for under 18 members to browse the following categories: relationship status, “here for”, body type, height, smoke, drink, orientation and income.
18. If users under 16 override their privacy settings, they are still only viewable by other users under 18.
19. When user posts images, they will receive a note including IP address of the computer that uploaded the image.
20. Add sender URL in mail for private messages.
21. Locate underage users (searching specific keywords, reviewing groups and forums, and browsing certain age ranges).
22. Profiles of Registered Sex Offenders identified through Sentinel SAFE technology are reviewed and, once confirmed, are removed from the site. The associated data are preserved for law enforcement.

### **Protecting Younger Users from Inappropriate Content**

1. Implementation of image policy for hosted images that employs hashing technology to prevent inappropriate image uploads.
2. Expand flag spam/abuse to allow categorization of flagged message.
3. Expand “Report Image” functionality to include a drop down menu that provides members with greater specificity on why they are reporting image. Categories to include Pornography, Cyberbullying, and Unauthorized Use.
4. Under 18s/under 21s cannot access tobacco/alcohol advertisements.
5. MySpace and Attorneys General commit to discuss with Google the need to cease directing age inappropriate linked advertisements to minors.

6. Events may be designated for all ages, for 18 + or for 21+.
7. MySpace will notify users whose profiles are deleted for Terms of Service Violations.
8. Groups reviewed for incest, hate speech or youth sex subjects with violators removed from site.
9. Members determined to be under 18 to be removed from mature Groups.
10. Posts determined to be made to mature Groups by under 18 members to be removed.
11. Any mature Groups determined to be created by under 18 members will be removed entirely and the user accounts may be deleted for violating the Terms of Service.
12. Users under 18 to be denied access to Romance & Relationships Forum and Groups.
13. Users under 18 will not have access to inappropriate parts of Classifieds (dating, casting calls).
14. Members may request to label Groups they create as mature.
15. Flagged Groups are reviewed and categorized by MySpace staff.
16. Members under 18 and non-registered users may not enter or view a Group page that has been designated as mature.
17. MySpace hired a Safety Product Manager.
18. Smoking/Drinking preferences blocked for under 18s/under 21s.
19. User accounts promptly deleted for uploading child pornographic images and/or videos and referred to NCMEC.
20. MySpace does not tolerate pornography on its site, and users determined to have uploaded pornographic images and/or videos flagrantly and/or repeatedly will have their accounts deleted.

### **Providing Safety Tools For All Members**

1. All users may set profile to private.
2. All users can pre-approve all comments before being posted.

3. Users can block another user from contacting them.
4. Users can conceal their “online now” status.
5. Users can prevent forwarding of their images to other sites.
6. MySpace adds “Report Abuse” button to Email, Video, and Forums.
7. Users over 18 can block under 18 users from contacting them or viewing their profiles.
8. All users can allow only those users whom they have proactively added to their Contact List to see when they are on IM and to contact them.
9. “Safety Tips” Available on every page of MySpace.
10. “Safety Tips” Appear on registration page for anyone under 18.
11. Users under 18 must affirmatively consent that user has reviewed the Safety Tips prior to registration. MySpace will require under 18 members to scroll through the complete Safety Tips upon registration. MySpace will also require under 18 members to review the Safety Tips on an annual basis.
12. Additional warning posted to users under 18 regarding disclosure of personal information upon registration.
13. Safety Tips are posted in the “mail” area of all existing users under 18.
14. Safety Tips contain resources for Internet Safety including FTC Tips.
15. Phishing warning added to Safety Tips.
16. Safety Tips for Parents provides links to free blocking software.
17. Parent able to remove child's profile through the ParentCare Hotline and ParentCare Email.
18. MySpace will have “Tom” become a messenger to deliver Safety Tips to minors on MySpace.
19. All users under 18 receive security warnings before posting content.